

KEY FIGURES

(€ MILLIONS, UNLESS STATED OTHERWISE)

	2018	2017	Net turnover	Amounts invoiced to clients (excluding VAT), excluding invoiced in
Net turnover	598.5	584.9		advance
Operating income	614.8	608.6	Operating income	Net turnover adjusted for change in work in progress, including other
Added value	477.7	479.0		operating income, excluding non- operational items
Results			Added value	Operating income less cost of work
EBITA recurring	25.9	29.6		subcontracted and other external expenses
EBITA	22.6	24.9	EBITA recurring	EBITA excluding non-operational
Net result	12.7	12.8	· ·	items
Return on average shareholders' equity (%)	8.9	10.0	Non-operational items	Restructuring costs and other one-off items
			EBITA margin	EBITA recurring / Operating income
EBITA margin, recurring (%)	4.2	4.9	Return on average	Net result / Average shareholders'
Earnings per share (€)	2.51	2.57	shareholders' equity	equity
Balance Sheet			Earnings per share	Net result / Number of ordinary shares issued
Total assets	312.9	294.9	Net working capital	Current assets less current liabilities (excluding cash and cash equivalents less amounts owed to credit institutions)
Shareholders' equity	149.6	134.2		
Group equity	149.7	134.4	Free cash flow	
Group equity as percentage of total assets (%)	47.8	45.6	Free cash flow	Cash flow from operating and investing activities
Financial Position				

18.0

33.8

Operating income

Net working capital

Free cash flow

615 € million

Shareholders' equity

150 € million

Average workforce

14.0

17.4

5,818

OPERATING INCOME (€ MILLION)

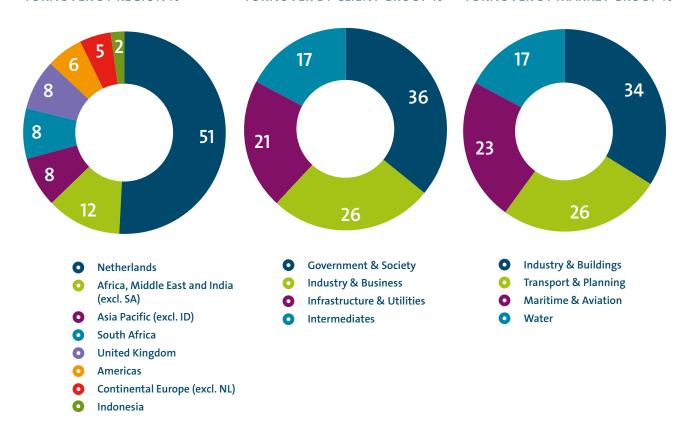


KEY FIGURES

TURNOVER BY REGION %

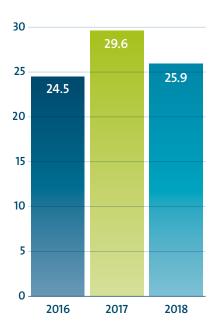
TURNOVER BY CLIENT GROUP %

TURNOVER BY MARKET GROUP %



ADDED VALUE (€ MILLION)

EBITA RECURRING (€ MILLION)



NET RESULT (€ MILLION)



KEY FIGURES

ACCIDENTS & INCIDENTS

Lost time injuries

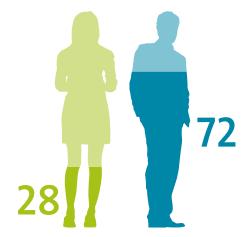
(per 200,000 workable hours)

2018: 0.07 2017: 0.23

STAFF GENDER PERCENTAGE

Total recorded cases frequency (per 200,000 workable hours)

2018: 1.92 2017: 2.84



CARBON FOOTPRINT PER EMPLOYEE

CO₂ footprint (tonnes CO₃ equivalent per employee)

2018: 2.72 2017: 3.10 2016: 3.28 CO₂ footprint in office buildings (tonnes CO₂ equivalent per employee)

2018: 0.29 2017: 0.39 2016: 0.56





CO₂ footprint for business travel by car (tonnes CO₂ equivalent per employee)

2018: 1.46 2017: 1.68 2016: 1.77 CO₂ footprint for business travel by plane (tonnes CO₂ equivalent per employee)

2018: 0.97 2017: 1.03 2016: 0.95





^{*} Trend (to 2016)