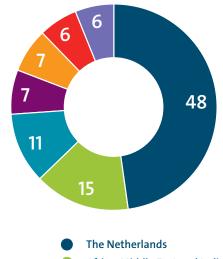
Key Figures

(€ MILLIONS, UNLESS STATED OTHERWISE)

	2016	2015		
Net turnover	621.3	667.0		
Operating income	601.1	654.5		
Added value	475.7	492.4		
Results				
EBITA recurring	24.5	26.1		
EBITA	22.0	30.5		
Net result	12.1	11.8		
Return on average shareholders' equity (%)	10.0	10.5		
EBITA margin, recurring (%)	4.1	4.0		
Earnings per share (€)	2.45	2.38		
Balance Sheet				
Total assets	293.1	288.7		
Shareholders' equity	122.3	118.9		
Group equity	122.5	119.1		
Group equity as percentage of total assets (%)	41.8	41.3		
Financial Position				
Net working capital	35.5	16.1		
Free cash flow	(2.2)	57.1		

TURNOVER BY REGION %



- Africa, Middle East and India (excl. SA)
- Asia Pacific
- South Africa
- Continental Europe (excl. NL)
- Americas
- United Kingdom

Net turnover

Operating income

Added value

EBITA recurring
Non-operational items
EBITA margin
Return on average
shareholders' equity
Earnings per share
Net working capital

Free cash flow

Operating income
601 € million

Amounts invoiced to clients (excluding VAT), excluding invoiced in advance

Net turnover adjusted for change in work in progress, including other operating income, excluding non-operational items

Operating income less cost of work subcontracted and other external charges

EBITA excluding non-operational items

Restructuring costs and other one-off items

EBITA / Operating income

Net result / Average shareholders' equity

Net result / Number of ordinary shares issued Current assets less current liabilities (excluding cash and cash equivalents less amounts owed to credit institutions)

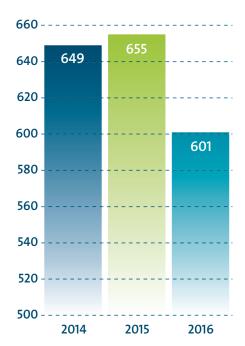
Cash flow from operating and investing activities

Shareholders' equity

122 € million

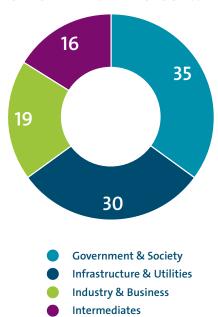
Average workforce 6,197

OPERATING INCOME (€ MILLION)

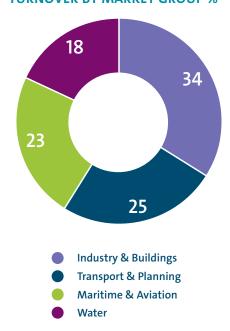


Key Figures

TURNOVER BY CLIENT GROUP %



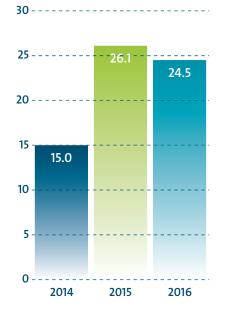
TURNOVER BY MARKET GROUP %



ADDED VALUE (€ MILLION)

494 492 480 476 460 440 420 400 2014 2015 2016

EBITA RECURRING (€ MILLION)



NET RESULT (€ MILLION)



Key Figures

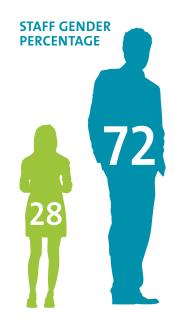
ACCIDENTS & INCIDENTS

Lost time injuries

(per 200,000 workable hours)

2015: 0.

Total recorded cases frequency (per 200,000 workable hours)



CARBON FOOTPRINT PER EMPLOYEE

2016	2015	2014	Trend (to 2013)	Domain
3.55	3.23	3.22	6.0	Tonnes CO ₂ -eq per employee (head count)
0.56	0.62	0.57	-18.0	Offices
1.77	1.66	1.54	2.9	Travel by car
1.22	0.95	1.12	21.4	Travel by air

CO, footprint (tonnes CO, equivalent per employee)

2016: 3.55

2015: 3.23

2014: 3.22

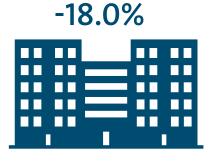


CO, footprint in office buildings (tonnes per employee)

2016: 0.56

2015: 0.62

2014: 0.57



CO₂ footprint for business travel by car (tonnes per employee)

2016: 1.77

2015: 1.66

2014: 1.54

2.9%



CO₃ footprint for business travel by plane (tonnes per employee)

